

Act! Pro v18

System Requirements

All minimum system requirements are based on a single-user environment (one computer accessing a local database). In a shared environment Act! Pro is designed to work with up to 10 users. Customer registration and activation are required. Your system must meet the minimum requirements to be eligible for technical support.

System Requirements

- 2 GB available hard disk space (4 GB if product is downloaded)
- SVGA (1024x768) or higher resolution monitor
- Internet connection
- 1 GB system memory
- 1.8 GHz processor

Works With

- Microsoft® Office 2007, 2010, 2013, and 2016 (32-bit version only) (Latest Service Packs Recommended)¹
- Lotus Notes® 8.0 and 8.5
- Internet Mail SMTP/POP3
- Microsoft Internet Explorer® 11.0.1²

Supported Operating Systems

- Windows® XP SP³ (32-bit only)*
- Windows Server 2003*
- Windows Vista®⁴ SP2 (32-bit and 64-bit)*
- Windows Server 2008⁵ SP2 (32-bit and 64-bit)
- Windows Server 2008⁵ R2 (64-bit)
- Windows Server 2011 SBS (64-bit)*
- Windows Server 2012 (64-bit)
- Windows Server 2012 R2 (64-bit)
- Windows 7 SP1 (32-bit and 64-bit)
- Windows 8 (32-bit and 64-bit)
- Windows 8 Pro (32-bit and 64-bit)
- Windows 8 Enterprise (32-bit and 64-bit)
- Windows 10

Database Server

Act! Pro uses SQL Server® 2014 Express or your existing installation of SQL Server 2008 R2 or newer. If you would like to use a different edition of SQL Server other than the one provided, please consult Microsoft documentation for specific requirements for that edition.

* Only for upgrades, not clean install

1. Office 365 and Click to Run versions of Microsoft® Office are not supported.

2. Compatibility Mode is no longer required or recommended.

3. Windows XP Professional limits the number of concurrent network connections to 10 (Home Edition limits concurrent connections to 5).

4. Windows Vista limits the number of concurrent network connections to 10 (Home Basic and Home Premium Editions limit concurrent connections to 5).

5. "Core Server Installation" of Windows Server 2008 is not supported.