

# Act! Pro v20

## System Requirements

All minimum system requirements are based on a single-user environment (one computer accessing a local database), and do not represent requirements for optimum performance of your Act! implementation. Customer registration and activation are required. Your system must meet the minimum requirements to be eligible for technical support.

### System Requirements<sup>1</sup>

- 4 GB available hard disk space<sup>2</sup>
- 1280 x 768 or higher resolution monitor
- Broadband Internet connection
- 2 GB system memory, 4GB for 64-bit OS
- 1.8 GHz processor
- Network Interface Card
- Microsoft Update Service must be current and running

### Works With

- Microsoft® Office 2010, 2013, and 2016 (Click here to view recommended Update Channel settings for Office 2016)
- Internet Mail SMTP/POP3<sup>3</sup>

### Supported Operating Systems<sup>4</sup>

- Windows Server 2016 (64-bit)
- Windows Server 2008 R2 (64-bit)<sup>5</sup>
- Windows Server 2012 (64-bit)
- Windows Server 2012 R2 (64-bit)
- Windows Server 2011 SBS (64-bit)<sup>6</sup>
- Windows 10 (32-bit and 64-bit)
- Windows 8.1 (32-bit and 64-bit)
- Windows 8.1 Pro (32-bit and 64-bit)
- Windows 8.1 Enterprise (32-bit and 64-bit)
- Windows 7 SP1 (32-bit and 64-bit)

### Database Server

Act! Pro uses SQL Server® 2014 Express or your existing installation of SQL Server 2008 R2 or newer. If you would like to use a different edition of SQL Server other than the one provided, please consult Microsoft documentation for specific requirements for that edition.

1. Higher specification PCs and networks will improve performance, and may be recommended for certain Operating System choices. Consult Microsoft documentation for more details.

2. Additional disk space may be required as local database size increases.

3. SSL Secured Mail Services are not supported.

4. Anti-Virus products are recommended but should be disabled during install and re-enabled afterwards. As with any Anti-Virus product, some configuration may be required for Act! to perform properly.

5. Server Core installations of Windows Server 2008 R2 are not supported.

6. Only for supported for upgrades, not new/clean installations of Act!.