

North Star Ventures, Inc.

Annual Premium Support Service Authorization Ending on December 31, 2017

Thank you for your interest in North Star Ventures, Inc., Premium Support Service Plan. This Plan allows a North Star Ventures Technician to provide Live Remote Assistance. Each support session must be approved by the client to take control of the client's PC.

The fee for this Plan is payable in advance and is non-refundable. The Service Plan fee covers the expenses for Live Remote Access only – you will be billed separately for the actual session time based on the Pay-per-Call Authorization Form. In order to activate your Service Plan, please complete the information below.

Our pay-per-call rates are as follows:

Thomas Youngman: \$280/hr. billed in 15-minute increments of \$70
Christopher Diamantides: \$260/hr. billed in 15-minute increments of \$65
Steve Gillis: \$220/hr. billed in 15-minute increments of \$55
Charlene Takesian: \$220/hr. billed in 15-minute increments of \$55

This letter must be completed and returned prior to activating your support plan.

Fax to 978-470-0779

Company Name: _____

Company Address: _____

City/State/Zip: _____

Authorized Contact Person: _____

Telephone: _____

Email Address: _____

Plan Expiration Date: 12-31-17

Fee: \$300 Check or Credit Card

Method of Payment:

Check Enclosed

Credit Card: MC Visa Amex

Please call Jennifer at 978-470-0799 ext. 16 or Katie at ext. 10 with your credit card information.

I authorize this credit card number to be charged for the Premium Support Plan and other support services rendered from North Star Ventures, Inc. I understand the credit card information will be kept on file and will be used for further pay-per-call charges.

Authorized Signature: _____ Date: _____

North Star Ventures, Inc.

Sage Software® Small Business Certified Consultants

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