



North Star Ventures, Inc.

Intuit QuickBooks® Certified ProAdvisors
Sage Software Small Business Certified Consultants



Company Background

North Star Ventures was founded in 1989 to provide small business consulting, training, and technical support assistance for accounting systems. We work with business managers, their CPAs, and their computer dealers to automate those systems. We are not a certified public accounting firm or a computer dealer. We can recommend several area CPAs or computer dealers if you require those services.

Business Hours

Our Support Center business hours are Monday through Friday 9:00 AM to 5:00 PM. A MasterCard, Visa or American Express credit card must be on file to receive service from our technicians. We charge \$55 to \$70 in 15-minute increments.

Product Sales & Service

QUICKBOOKS DESKTOP and QUICKBOOKS ONLINE
QUICKBOOKS POINT OF SALE
QUICKBOOKS ADVANCED REPORTING
SAGE 50
SAGE 50 QUANTUM MANUFACTURING (MISys)
MAS90/SAGE 100 (with Net@Work)
SAGE CRYSTAL REPORTS
SWIFTPAGE ACT
SAGE and QUICKBOOKS DATA CONVERSIONS

Payroll & Credit Card Merchant Services

Payroll services and credit card merchant services are available add-ons to the software above. We work with Intuit and Sage to sell you the service at the best available price.

Business Forms

We sell a complete line of business forms, including checks, invoices and statements, that are guaranteed to work with all the software that we sell and support.

Professional Staff

Thomas Youngman founded North Star Ventures in 1989 and has more than thirty years of experience in installing and designing micro-computer accounting systems. He was a manager at KPMG's Boston office in charge of micro-computer implementations, and the former Director of Product Marketing and Design at Layered, Inc. (acquired by Peachtree in 1990). He is a Sage Certified Consultant and a QuickBooks ProAdvisor. Tom has a BS degree from the University of New Hampshire and an MBA from Wake Forest University.

Christopher Diamantides is Vice President at North Star Ventures and has over twenty-five years of experience installing and developing micro-computer accounting systems. He was a consultant at KPMG's Boston office and specialized in computerized accounting system installation and testing. He was the Manager of Quality Assurance at Layered, Inc. and joined North Star Ventures in 1990. He is a Sage Certified Consultant and QuickBooks ProAdvisor. Chris has a BS degree in Accountancy from Bentley College.

Updated on 5/24/2018

Professional Services

On-Site Implementation

We provide on-site implementation and training assistance for all the accounting packages that we support. We provide you and your staff with a structured work plan and a clear task list to implement the new software into your business. Using our project management assistance will ensure a smooth and orderly transition from your existing bookkeeping system to the new, more effective system.

Training

We offer individualized training on all QuickBooks, Sage 50 & Act versions remotely or in your office by appointment.

Technical Support

We are the Sage Software® Small Business Certified Consultants for the Boston area as well as Intuit Solution Providers and Intuit ProAdvisors. We provide a full range of services for end users offering competent and courteous phone service for technical support, software upgrades and business forms. In addition, we provide remote access and email support.

Internet & Web Consultation

We work closely with our clients to identify key functional needs of the business and then evaluate PBIS & other industry standard packages as appropriate. We can advise users on Internet Service Providers (ISPs), and help with phone configurations, modems and email.

Local Area Networks & Configuration

We provide system configuration and network design services to assist clients in purchasing an appropriate software and hardware system and to obtain competitive pricing. We have experience with Windows XP, Vista, Windows 7, Windows 8, & Windows 10 (as well as older Windows operating systems). Our services include recommendations of network cards, concentrators, routers and wiring plans.

Charlene Takesian is a Sage Certified Consultant at North Star Ventures and has over thirty years of experience installing and designing micro-computer accounting systems and over thirty-five years of experience in bookkeeping and accounting. She was a technical support representative at Peachtree's OneWrite Plus division and worked at two local CPA firms before joining North Star Ventures in 1996. Charlene has an AS degree from Becker College.

Stephen Gillis is a Sage Certified Consultant, Act! Certified Consultant, and QuickBooks ProAdvisor at North Star Ventures and has over twenty-nine years of experience installing software, hardware and network operating systems. He was a senior business systems analyst for an insurance agency in the Boston area for more than four years, supporting clients on PC, WAN, LAN, NT and Unix based networks. He also has worked as a technical support specialist where he supported accounting software and hardware on multiple platforms. Steve has a BS degree in Computer Information Technology from the University of Massachusetts at Lowell.